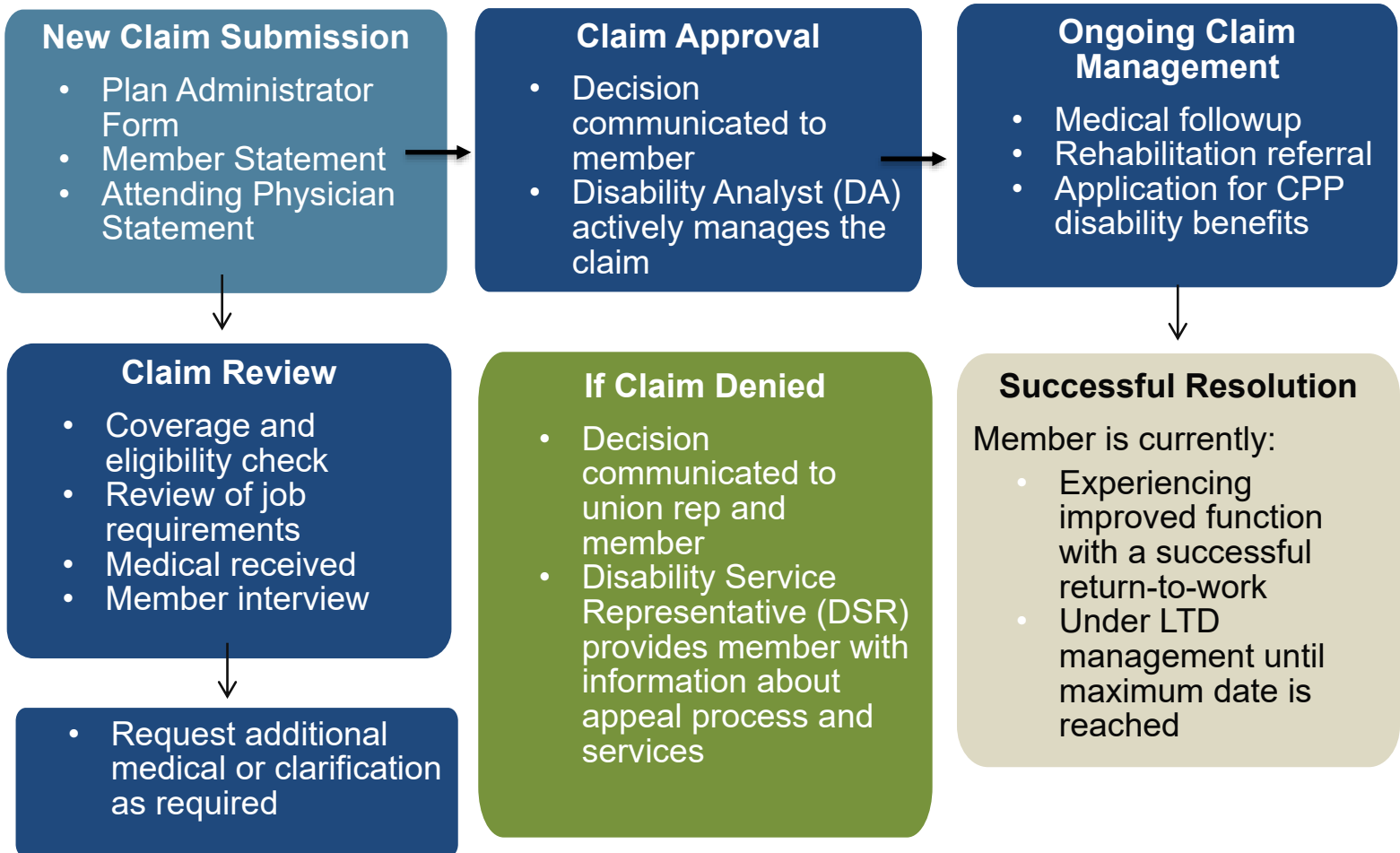




September 2020

LTD claims process



Acronym listing:

- Early Intervention Rehab Consultant (ERIC)
- Rehabilitation Consultant (RC)
- Disability Analyst (DA)
- Disability Benefits Coordinator (DBC)
- Disability Specialist – Appeals (DS)
- Disability Service Rep (DSR)